

Executive Grapevine International Limited (EGIL) Acceptable Use Policy ("AUP")

1. Goals

EGIL goals are to protect network resources, preserve the privacy and security of EGIL and our customers' networks, and maximise the utility of EGIL and the Internet

2. Scope

Conduct which violates law, regulation, or the accepted norms of the Internet community, whether or not expressly mentioned in this Policy, is prohibited. EGIL reserves the right at all times to prohibit activities that damage its commercial reputation and goodwill.

3. Security

Any "denial of service" attacks, any attempt to breach authentication or security measures, or any unauthorised attempt to gain access to any other account, host or network is prohibited, and will result in immediate service termination, which may be without notice.

4. Unauthorised access

EGIL's on-line database receives live information feeds from EGIL in-house database. Any attempt to access this server to send or download information is strictly prohibited. Similarly, using any EGIL account or server to post advertisements or messages that violate or damage the reputation of EGIL, in its opinion will result in immediate suspension of the service.

5. Copyright, Privacy, and Intellectual Property

Using a EGIL connection to commit, aid or abet any breach of copyright or intellectual property law is prohibited. This prohibition includes publishing a private e-mail message to third parties, by any means, without the express prior consent of the author.

6. Broadcast Echo Requests (e.g. "Smurf Attacks")

EGIL does not permit its infrastructure, or that of customers, to be used for broadcast amplification attacks, e.g. the ICMP/ping flood. EGIL customers must ensure their equipment is configured to prevent amplification of broadcasts, and co-operate with EGIL in identifying the causes of such incidents, for example by providing logs.

7. Overload

Any usage, which overloads the EGIL network, is prohibited and service may temporarily be suspended to allow infrastructure upgrades. See Service Level Agreement.

8. Co-operation with Other Providers

Using EGIL's facilities to engage in activities that violate the abuse policy of any other network access provider is prohibited. For example, sending unsolicited commercial e-mail through EGIL's facilities to the subscribers of any Internet or online service provider that disallows unsolicited commercial e-mail is prohibited.

9. Consequences of Violation

Violation of this Policy by a EGIL customer may result in temporary suspension or permanent termination of service without notice, at EGIL's sole discretion. For the avoidance of doubt EGIL does not issue service credits for any outages incurred through service disablement resulting from Policy violations.

10. Internet Watch Foundation (IWF)

EGIL abides by any "notice and take down" recommendations communicated to EGIL by IWF. Please see at <http://www.internetwatch.org.uk/> for further information about the IWF.